

How to register

There are two simple ways to register:



PLAN MEMBER SITE

1. Go to desjardinslifeinsurance.com/planmember.
2. Click on **Access our online services** and then on **Register now**.



MOBILE APP

1. Download the **Omni** app from the App Store or Google Play.
2. On the login screen, tap on **Register**.

You'll need your policy and certificate numbers to get started. You can find them on your insurance certificate or payment card, if you have one, or you can get them from your employer.



Contact us

If you have questions about a claim or your coverage, or want to learn more about our online services, our Customer Contact Centre is there to help you. To find out how to reach us, click on **Contact us** on the secure site or the Omni app.

Register now!
desjardinslifeinsurance.com/planmember



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Online services

AN EASY WAY
TO SAVE TIME



**Our online services
are the quickest
and easiest way
for you to manage
your group
insurance benefits.**

Powerful tools at your fingertips

With our online services, you can manage your insurance at your convenience. You also have access to useful features that will help you save time and make well-informed healthcare choices.

Plan member site

Some functionalities may not apply to your plan.

- Submit claims for most types of healthcare, including vision care, dental care, and prescription drugs
- Use your health spending account and wellness account, and check the balances
- Manage your dependents' information
- Sign up for direct deposit
- Print your payment card
- Check your prescription drug coverage
- Access your explanations of benefits
- Get your claims reports for tax purposes
- Access the Health is Cool 360° platform

Omni app

Some functionalities may not apply to your plan.

- Submit claims for many types of healthcare services, including vision care
- Find healthcare professionals who offer point-of-service claims
- See a copy of your payment card
- Use your health spending account and check your balance
- Check your drug coverage
- Access the Health is Cool 360° platform
- Manage your group retirement savings account (if your plan is with Desjardins)

Desjardins Travel Solution app

- Instant access to your health records translated into several languages
- Get 24/7 emergency care
- Find the nearest hospital
- Get helpful tips and information

Efficient. Green. Secure.

The quickest way to get your benefits

To submit your claims online, sign up for direct deposit on our plan member site or through the Omni app. We'll deposit the money directly in your bank account and notify you by email once we've processed your claim.

A secure choice

All our websites use sophisticated encryption technology to protect your data. You can be sure that every transaction you make is protected by the highest standards of security and confidentiality.